ACCESS AND TRUST IN A MULTI-LAYERED INFODEMIC FOR SYRIAN REFUGEES AND VULNERABLE LEBANESE IN LEBANON
AN INFORMATION ECOSYSTEM ASSESSMENT: DEMAND-SIDE ANALYSIS

KNOW WHICH WAY THE WIND IS BLOWING

Percentage of respondents from the Syrian refugee and vulnerable Lebanese communities who use different sources of information for COVID-19 information

- **Health Practitioners:** 12%
- **Friends/Family:** 7%
- **Social Media:** 5%
- **Religious Sources:** 5%
- **Digital Media:** 5%
- **TV:** 3%
- **WhatsApp:** 2%
- **Radio:** 1%
- **Newspaper:** 1%

Percentage of respondents who trust different sources for information on COVID-19

- **Health Workers:** 95%
- **Friends/Family:** 89%
- **Local Organizations:** 87%
- **International Organizations:** 85%
- **Government Officials:** 84%
- **Social Media:** 82%
- **Religious Leaders:** 80%
- **Local Media Outlets:** 80%
- **Municipalities:** 75%
- **Community Leaders:** 75%

Preferred methods of receiving information

- **TV:** 66%
- **Photos/Videos:** 25%
- **Social Media:** 14%
- **WhatsApp:** 10%
- **Articles:** 9%

Percentage of respondents from the Syrian refugee community categorizing statements as true or rumor

- **The vaccine is dangerous to health:** 66%
- **COVID-19 is a hoax:** 91%
- **The COVID-19 virus spreads easier indoors:** 91%
- **The vaccine has not yet been proven effective:** 66%

Percentage of respondents from the Syrian refugee community that feel confident in differentiating between accurate versus false information

- **Yes:** 94%
- **No:** 6%

Percentage of respondents from the Syrian refugee community categorizing statements as true or rumor

- **The vaccine is dangerous to health:** 66%
- **COVID-19 is a hoax:** 91%
- **The COVID-19 virus spreads easier indoors:** 91%
- **The vaccine has not yet been proven effective:** 66%

Percentage of respondents from the vulnerable Lebanese community categorizing statements as true or rumor

- **The vaccine is dangerous to health:** 24%
- **COVID-19 is a hoax:** 44%
- **The COVID-19 virus spreads easier indoors:** 44%
- **The vaccine has not yet been proven effective:** 24%

Percentage of respondents from the Lebanese community that feel confident in differentiating between accurate versus false information

- **Yes:** 94%
- **No:** 6%