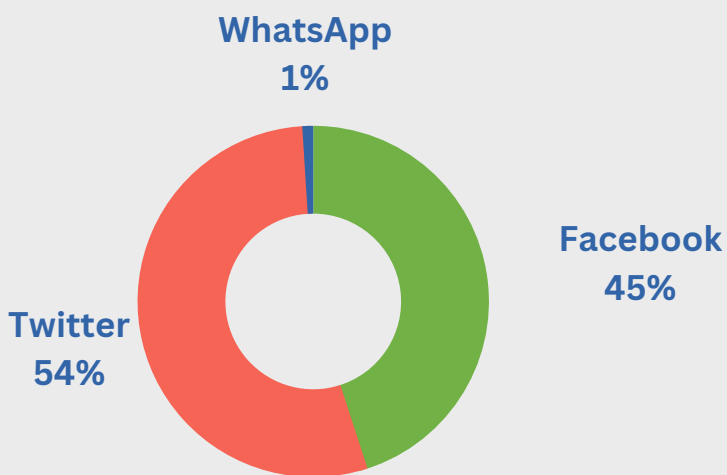


Sudan Humanitarian Flash Update #1

Community Concerns and Needs

On **April 15, 2023**, conflict broke out between the Sudan Armed Forces and paramilitary group the Rapid Support Forces, compelling about **1.4 million people** to flee in search of a safe refuge to other **parts of Sudan, and neighboring countries, including Chad, Egypt, Ethiopia, CAR, and South Sudan**. As of **28 May 2023**, in an OCHA report, the Ministry of Health confirmed that at minimum **730** people have died, and an estimated **5,500** are injured due to the conflict. Healthcare and aid workers have also been affected. **Eight** aid workers, as well as **eight** healthcare workers have lost their lives, a further **18** healthcare workers have been injured. This rapid update highlights the key humanitarian concerns and needs shared online by people affected by conflict and displacement in **Sudan**.

Platforms



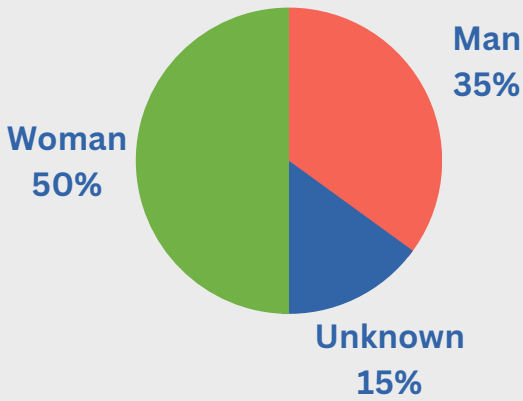
Content Creator Type



* Internews considers a user an 'Influencer' if they are an active user and have a high number of followers

In this report, Internews offers an overview of **233** social media posts and comments detailing concerns and needs shared by conflict-affected people in Sudan, and Sudanese living overseas. The data was sourced from **Facebook, Twitter, and WhatsApp** between **April 18 through May 28, 2023**, from a variety of accounts, groups, and pages. This includes popular spaces that are likely to be accessed by those looking for accurate and trustworthy information on similar topics. Internews has identified significant informational and humanitarian needs, such as **access to healthcare, food, water, and shelter**. Protection is also a top priority for many, especially for people looking for missing family members, including children.

Gender



44 Posts collected from private accounts/groups

189 Posts collected from public accounts/pages/groups

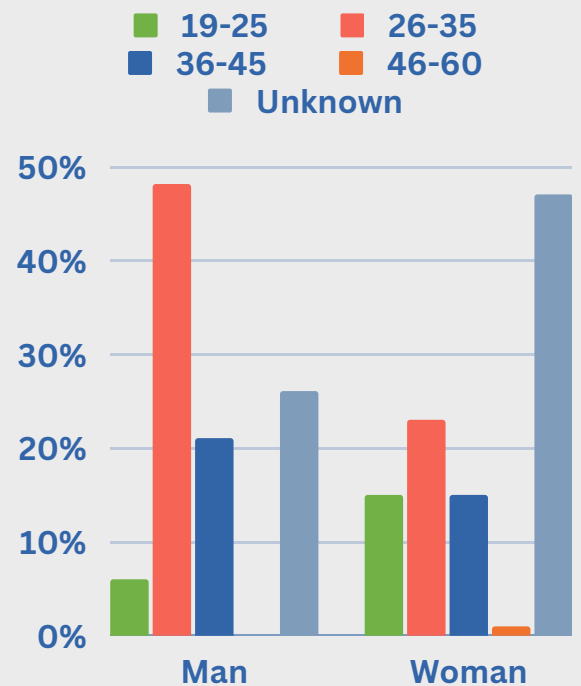
Social Media Sources

Local influencers and members of the Sudanese diaspora have been sharing community appeals and requests for support and advice on a wide-range of issues. Since the onset of the conflict in Sudan, individuals are intentionally seeking out influencers or individuals with a sizeable follower base, to access information that is perceived as more reliable and ensure visibility for their needs and concerns to a wider audience.

Public and private groups on Facebook have changed their focus to share relevant information on humanitarian assistance and urgent calls for help and support. For example, a private women's group on Facebook where marital problems were usually discussed, is now amplifying appeals for healthcare support and evacuation routes.

New spaces have also emerged on social media platforms. For instance, on LinkedIn, a space has been created to share employment opportunities for Sudanese people who lost their livelihood due to the conflict. The importance of social media in providing vital assistance and support to people affected by conflict in Sudan cannot be underestimated.

Age VS gender



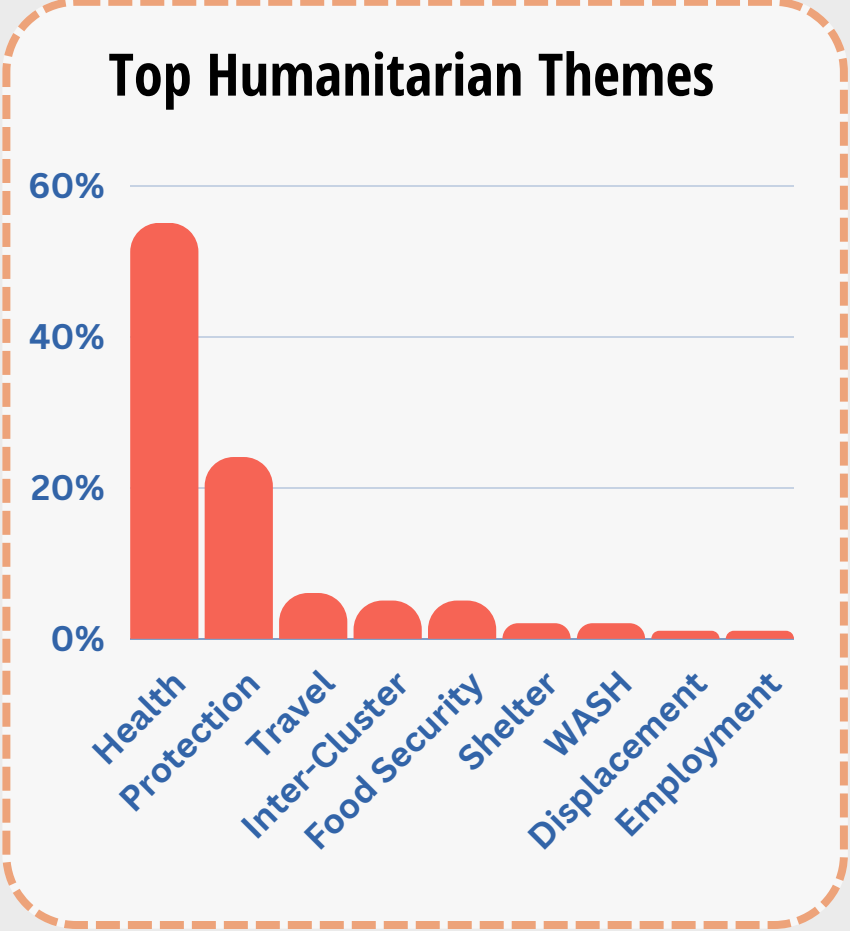


“May God’s peace, mercy, and blessings be upon you. Girls, I have young children and elderly people. They can’t bear hunger. We don’t have anything to eat, I only need a thousand or a thousand and a half...”
Unknown - Facebook

“A call to the doers of good I know people who do not have anything to eat, a mother and her 6 children, whose father is dead. If there is someone among you who can help them, please contact me privately.”
Man - 26-35 - Facebook

“We have neighbors, a family consisting of a blind father, his wife is old, and their son has an amputated leg due to diabetes. They do not have food for their day, they need a helping hand. A family that does not ask for support, not even from the neighbors.”
Woman - 19-25 - Facebook

“A family needs flour and food. They have children and have been trapped since Saturday in x, Street x Contact this number x”
Woman- Facebook - Riyadh, Khartoum



“The death of one of the brothers in the home for the elderly [in] Bahri, and now the number of our fathers who are under God’s protection (passed away) today is 4, because of thirst... if there is anyone (that can provide water) or water near the home, even if it is little...”
Facebook - Bahri, Khartoum



Shelter

"Anyone in Omdurman who knows people who are still in Omdurman that can host a Syrian family. The wife will give birth in a hospital in Omdurman, and they have nowhere to go. The family consists of a mother, a father, a 3-year-old girl, and an infant..."

Woman - 26-35 - Facebook - Omdurman, Khartoum

"From DM:

Peace be upon you, sorry for the inconvenience, but I am looking for an apartment for rent, furnished in Rabak or Kosti, if you have an idea please contact x"

Woman - 36-45 - Facebook - Rabak, White Nile

Travel and Relocation Advice

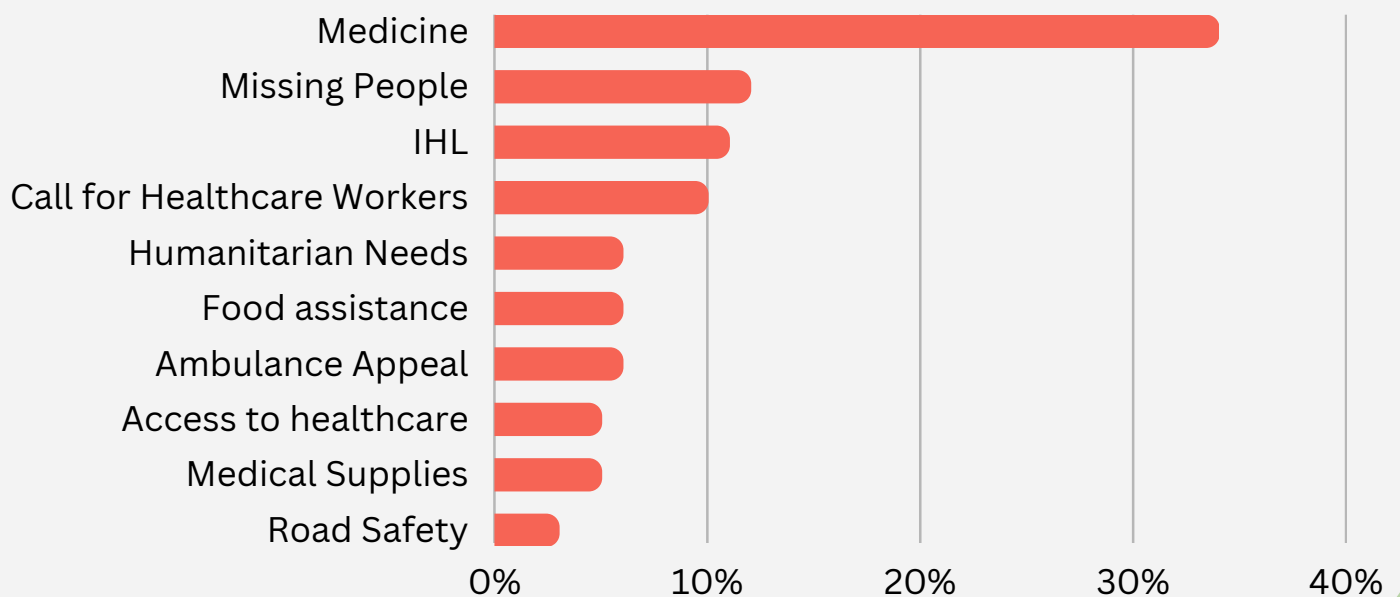
"We ask all citizens of the city of Al-Rahad to take precautions and caution. We also warn all travelers on El-Obeid-Kosti Road to postpone their trips until they are sure that the situation is completely stable."

Man - 26-35 - Twitter - Obied, North Kordofan

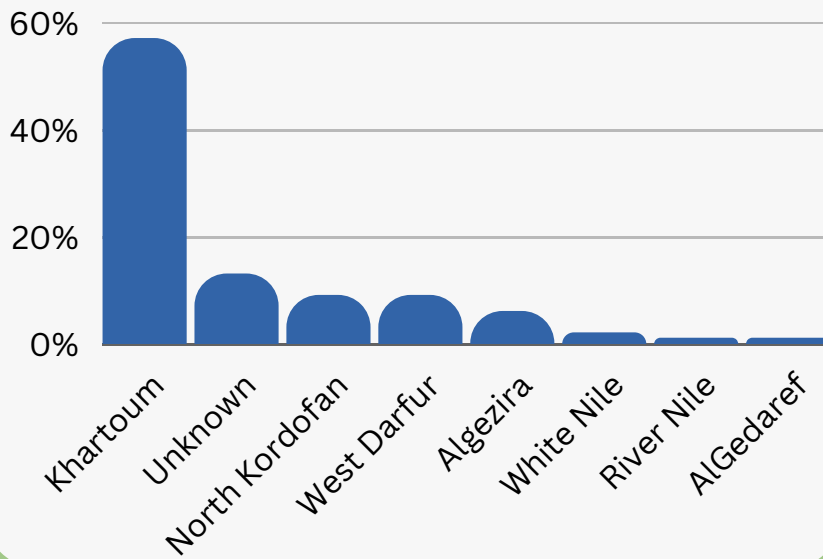
"Brothers, we want a bus to take us to Halfa. In the range of 60 thousand. We are 22 people. If you know, please share their numbers"

Woman - Facebook - Halfa, Northern State

Top Community Concerns and Needs



Social Media Posts by State



"We need a car to take the boys and girls of the protection home (the Mygoma) from Al-Sajana to Rufa'a, and we'll take care of fuel, no problem, if the price is reasonable (it needs to be a bus). Contact me in private or on the posted number"

Woman - Facebook - Al-Sajana, Khartoum

"We need a car from Kadru, so we can take an injured man and woman who are bleeding to Al Nou Hospital now. Contact: x"

Woman - 19-25 - Facebook - AlKadaru, Khartoum

Ambulance Appeal

"We need an ambulance to transfer my uncle's wife from Al-Baladiyah Street, next to the Turkish embassy, to Al-Moalem Hospital. Her health condition is as follows, ran out of treatments for blood pressure, diabetes and heart disease An elderly woman, 80 years old, who cannot serve herself. Her husband was injured a few days ago, so she became alone in the house without electricity, water or medicine.

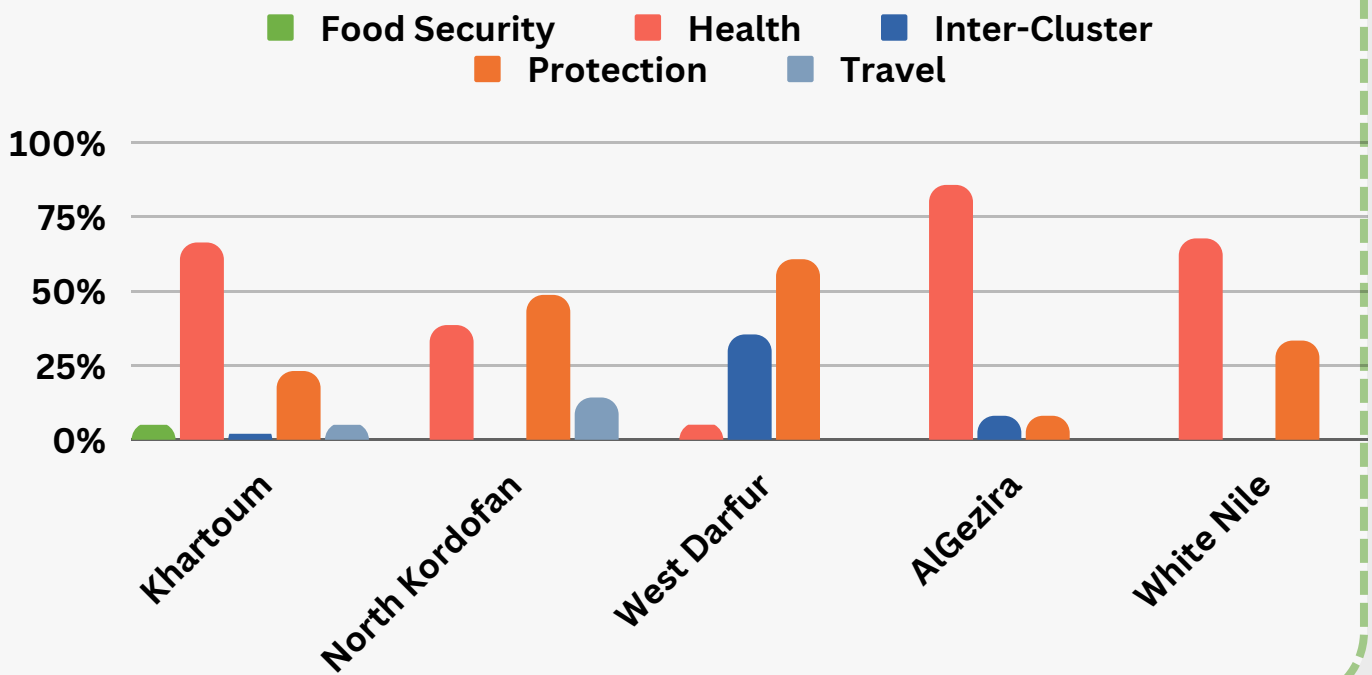
In need of intensive care.
Please share and pray with us"

Man - 36-45 - Twitter - Al-Baladiya, Khartoum

"A need (for financial contributions / donations) to cover the costs of transporting a child by ambulance from Kosti Hospital to Wad Medani Intensive Care Hospital. The child suffers from an incurable disease of the muscles of the body and breathing failure, and the medical team has been working continuously on (manual) artificial respiration for (4) days in the absence of oxygen..."

Man - 26-35 - Twitter - Madani, Al-Gezira

Location Vs Top themes



Urgent Medical Support for Children

"I need a center or a hospital where the vaccination for a 40-day-old child, it's very urgent"

Woman - 26-35 - Twitter

" I need seizure medication for a child in Al-Jireef"

Man - Twitter - Jireef, Khartoum

"A need for an asthma device for a child girl in Doha, Omdurman currently in distress."

Woman - Facebook - Jabra, Khartoum

Neo-natal Needs

"Peace, mercy and blessings of God be upon you. I am in urgent need of Nan or Bebelac infant milk for a 3-month-old. If there is anyone who knows where they can find it within the borders of 60 Street, Arkwait and Al-Mamoura, thank you in advance"

Woman - Facebook - Arkwait, Khartoum

Medical Stock and Healthcare Workers

"We need a heart surgeon in El-Obeid"

Man - 26-35 - Twitter - Obeid, North Kordofan

" We need donors at the blood bank #Al-Obied Teaching Hospital , all blood types"

Twitter - Obeid, North Kordofan

Livelihoods and Employment-generation

" I am looking for job opportunities in Egypt for me personally knowing that I haven't finished university yet"

Woman - 26-35 - Twitter - Egypt

"*Urgent need*

People who live around Madani, Hasahisa, Rufa'a, Sennar or any nearby area. I am looking for a dialysis catheter (size 10), for a child who is supposed to enter dialysis immediately.

If anyone knows a pharmacist or has a nearby pharmacy, they can ask for one for me 😞😞
number x"

Woman - Facebook - Al-Gezira

"A wheelchair for transporting an elderly patient located in Al-Jailie"

Woman - Facebook - Al-Jaili, Khartoum

" Important announcement

We announce to the dear citizens of the city of Bahri the return to work at Al-Shuhada Hospital in Al-Droshab, starting today, April 30, 2023. We appeal to all doctors, nurses, pharmacists and paramedics of various specialties, specialists and general practitioners, to respond to the call of the nation..."

Bahri emergency room
April 30, 2023"

Twitter - Al-Droshab, Bahri

General Access to Healthcare

"I received this message from the emergency room in Darfur...Tonight, another one of my kidney disease patients died due to lack of dialysis, close to 7 days. And I haven't been able to get anything yet. Most of the people forgot the people in other states and they're focusing on Khartoum only, and even the organizations and revolutionaries abroad, while our situation is worse, by God, by a hundred times."

Woman - 36-45 - Facebook - West Darfur

Cross-cutting Needs

"Al-Gineina: 21 days without electricity, three days of nothing but death, fires, and displacement."

Man - 19-25 - Facebook - Gineina, West Darfur

"The citizens of Zalingei and Al-Geneina have been living for more than a week without a telecommunication network, internet, or electricity, and the lack of news coming from the two cities only confirms the existence of a real disaster."

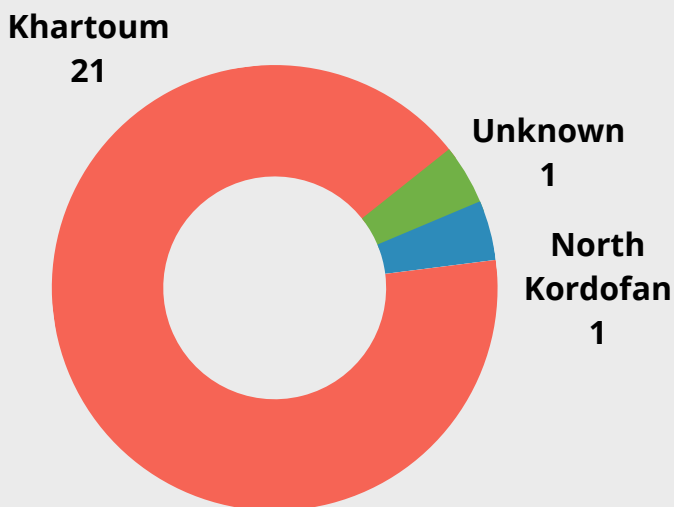
#EyesOnDarfur

#KeepEyesOnSudan"

Man - 26-35 - Twitter, Darfur Region

Protection Concerns

Missing People



Amongst the posts shared on social media, protection was the second most prevalent theme with 24% of the collected posts and comments falling under this category. A total of 23 posts were shared by people searching for their loved ones that were gone missing. Most of the posts shared were from Khartoum, with one post from Al-Obeid, the capital of North Kordofan. Other protection concerns include reports of sexual violence. Three posts were shared by people looking for loved ones that had been reportedly abducted.

How can Social Media listening contribute to Accountability?

Internews' timely social media listening activities can help humanitarian organizations adjust their programs and activities, to ensure they are responding to the communities urgent needs and identifying harmful misinformation or information gaps. Listening attentively to people's concerns, understanding their priorities allows people affected by the conflict to influence and shape the humanitarian response to ensure that is relevant and responsive to their needs. These social media posts are an effective way to ensure accountable humanitarian support is being provided.

Internews Methodology

Internews' analysts gather feedback and concerns from social media regarding humanitarian needs from individuals affected by the conflict and displacement in Sudan. The data is compiled and analyzed from numerous comments and posts across Sudanese social media platforms. Most of the identified example posts featured in this report were deemed to reflect the most common concerns seen across the data set. All data is collected in the original language and categorized by theme to support analysis that aligns with and supports humanitarian coordination mechanisms.

For more information please contact:

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